



Sofia Arvela

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Experience

Pleo | Lisbon, Portugal

Sep 2025 – Jun 2026

Senior Site Reliability Engineer

Worked on scalable infrastructure for high reliability services in a large engineering organization. Worked with Terraform, Flux, Kubernetes, Grafana and PostgreSQL.

PagerDuty | Lisbon, Portugal

Aug 2023 – Jul 2025

Senior Site Reliability Engineer

Worked on building blocks and standards for GitOps, CI and Terraform for developers.

Maze | Lisbon, Portugal (remote)

Feb 2023 – Jun 2023

Senior Site Reliability Engineer | Created processes for reliability and scalability.

Onfido | Lisbon, Portugal

Mar 2022 – Feb 2023

Staff DevOps Engineer | Worked with 200 developers on cross-team solutions for scalability and reliability.

Sep 2020 – Mar 2022

Senior DevOps Engineer | Scaled infrastructure to over 100 services and developers.

Apr 2019 – Sep 2020

DevOps Engineer | Responsible for AWS, Kubernetes clusters, and GitLab pipelines.

Unbabel | Lisbon, Portugal

Sep 2017 – Apr 2019

DevOps Engineer | Maintained the Kubernetes clusters in AWS.

RNL, Instituto Superior Técnico | Lisbon, Portugal

Sep 2013 – Aug 2017

Systems Administrator

Education

2011 – 2017

MSc in computer science and engineering – Instituto Superior Técnico | Lisbon, Portugal

Skills

Concepts

DevOps, Agile, Toil, Service Reviews, SLOs

Programming Languages

Python, Go, JavaScript, Bash, Java

Languages

Portuguese – Native

Tools

Terraform, GitHub CI, Circle CI, Docker, Linux

Cloud

AWS, ArgoCD, Flux, Kubernetes, Grafana, Datadog

English – Proficient

Interests

I have an interest in design, photography, UI and UX. I love to travel and enjoy reading, from fantasy to fiction, non-fiction and drama.

Last Updated 5 June 2026